RISA Application Install Instructions - Quick Reference

This guide is intended as a quick reference for Application Installations of RISA programs. For any trouble-shooting issues or problems that are outside the scope of this document please refer to the complete Application Installation Instructions (<u>http://risa.-</u> <u>com/documents/pdfs/Application Installation Instructions.pdf</u>).

- 1. Click the red Download Software button from the upgrade email.
- 2. Download the RISA Software Installer from the links provided in your upgrade email and save them to your computer.
- 3. Double click on the install exe file that you downloaded to start the installation process.
- 4. Follow the on-screen instructions for the installation. Be sure to select the correct installation type per your licensing on step 3: Standalone Perpetual, Network Client Perpetual, or Subscription.
 - a. (*Standalone Perpetual Users Only*) If you are prompted to remove your USB key, then do so. Plug the key back after you have clicked **Finish** in the installation window.
- 5. Open the RISA programs you installed.
 - a. (*Standalone Perpetual Users Only*) Upon opening the program you will be prompted to enter the RUS Password(s) from the upgrade e-mail.
 - NOTE: If you have multiple Standalone licenses you will need to enter the RUS Password that matches the **Key ID** listed in the dialogue box after opening the program.
 - b. (Subscription Users Only) Upon opening the program you will be prompted to enter your credentials (User Name and Password).