

# RISA Network Install Instructions - Quick Reference

This guide is intended as a quick reference for Network Installations of RISA programs. For troubleshooting issues or problems that are outside the scope of this document please refer to the Network Installation Instructions ([http://www.risa.com/documents/pdfs/Network\\_Server\\_Installation\\_Instructions.pdf](http://www.risa.com/documents/pdfs/Network_Server_Installation_Instructions.pdf)) for the server installation or the Application Installation Instructions ([http://risa.com/documents/pdfs/Application\\_Installation\\_Instructions.pdf](http://risa.com/documents/pdfs/Application_Installation_Instructions.pdf)) for the client installation. You can also view our RISA Licensing Help page (<http://risa.com/risahelp/risalicensing>).

## Step 1: Install the Licensing on the License Server:

For a more detailed description of this procedure please refer to the full **Network Server Installation Instructions** section.

1. While logged on your license server computer, click the red **Download Software** button from the upgrade email.
2. Download and run the **Server Installer** from the website links in the upgrade email.
3. Follow the on-screen instructions for the installation.
4. At the completion of the installation a **License Server Utility** opens. If an **Upgrade** button is available then click it, otherwise click the **Exit** button. If this License Server Utility did not automatically open after the installation then you can manually open it from this folder location: **C:\RISA\Sentinel RMS 8.6.1 (or 9.1)\ServerUpdate.exe**

## Step 2: Add the License File to the License Server

For a more detailed description of this procedure please refer to the full **License Administration** section.

1. Download the License File from the same email with the Server Installer (see Step 1:2 above) and save it to your license server.
2. Double click on **WLMAdmin.exe** from **C:\RISA\Sentinel RMS 8.6.1 (or 9.1)\**.
3. Expand the **Subnet Servers** tree on the left side of the dialog.
4. Right-click the name of your license server computer and select: **Add Feature > from a File > to Server and its File**.
5. **Browse** to select the license file from Step 2:1 and choose **Open**.
6. If the license file loads successfully, a message indicating how many licenses were successfully loaded will be displayed. If the license file is not accepted, see the full **Appendix B – Network Installation Error Messages** section.

## Step 3: Install the RISA Application on the Network Client Machines:

For a more detailed description of this procedure, and instructions for older versions of the install, please refer to the full **Network Client Install** section.

1. On the client (user) computer, click the red **Download Software** button from the same upgrade email from Step 1:1 above.
2. Download the RISA Software **Installer** from the links provided in your upgrade email and save them to your computer.
3. Double click on the exe file that you downloaded to start the installation process.
4. Follow the on-screen instructions for the installation. Be sure to select the **Network Client Perpetual** option on the third installation dialog.
5. Open the RISA programs you installed.
6. For network client computers that are not on the same subnet as the license server, or if network communication is problematic, you must point the network client machine directly to the license server.
  1. For current versions of all products, except RISASection, go to the **Windows Start Menu** and open the **RISA Server Browser**.
  2. For RISASection, you must go to the registry editor and enter the server name or IP Address in the LS Query List entry in one of two locations: **HKEY\_LOCAL\_MACHINE\SOFTWARE\RISA Technologies\RISASection Network\2.0** or **HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\RISA Technologies\RISASection Network\2.0**.

### Note:

- It is a good idea to be logged in with Administrative permissions the first time you run the RISA application on the Network Client machine. This will ensure that the program initializes itself without permissions issues.